



# GARLAND

## NOTICE OF MEETING CITY OF GARLAND, TEXAS

### COMMUNITY SERVICES COMMITTEE

Work Session Room of City Hall  
200 N. Fifth Street  
Garland, Texas  
September 9, 2024 at 3:30 p.m.

A meeting of the Community Services Committee of the City of Garland, Texas will be held at the aforementioned location, date, and time to discuss and consider the following agenda items.

**NOTICE:** The committee may recess from the open session and convene in a closed executive session if the discussion of any of the listed agenda items concerns attorney/client communication, including pending/contemplated litigation, settlement offer(s), and matters concerning privileged and unprivileged client information deemed confidential by Rule 1.05 of the Texas Disciplinary Rules of Professional Conduct. Sec. 551.071, Tex. Gov't Code.

#### AGENDA:

#### 1. APPROVAL OF MINUTES

- a. Consider approval of minutes from the March 12, 2024 committee meeting

#### 2. PUBLIC COMMENTS

Persons who desire to address the Committee on any item on the agenda are allowed three minutes to speak. Testimony may be held until the item is considered or given at the beginning of any committee meeting. Invited testimony may also occur at any time, subject to a request of the Member of the Committee and with the approval of the Committee Chairperson.

#### 3. ITEMS FOR INDIVIDUAL CONSIDERATION

- a. Review 2024 Spring Neighborhood Vitality Matching Grant Applications
- b. Discussion of Single Family Rental Property Sanitation, Rates, Fees and Processes
- c. Discuss Dates and Times For Future Committee Meetings

#### 4. ADJOURN

**NOTE:** A quorum of the City Council may be in attendance and may or may not participate in the discussions of the Committee or board.



GARLAND

**Community Services Committee**

1. a.

**Meeting Date:** 09/09/2024

Approval of Minutes

**Submitted By:** Kevin Slay, Customer Service

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**Subject**

Consider approval of minutes from the March 12, 2024 committee meeting

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**Attachments**

CSC Minutes 3.12.24

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# GARLAND

## MINUTES

The Community Services Committee of the City of Garland convened in regular session at 5:00 p.m. on Tuesday, March 12, 2024, in the Work Session Room, 200 North Fifth Street, Garland, Texas with the following members:

**Present:**            **Deborah Morris, Chair**  
                             **Jeff Bass, Council Member**  
                             **Carissa Dutton, Council Member**

**Staff Present:**    **Mikayla Ray, Management Services Coordinator**  
                             **Nelda Murphy, Management Coordinator**  
                             **Kevin Slay, Managing Director**  
                             **Rick Barker, Code Compliance Director**  
                             **Deputy City Attorney, Trey Lansford**  
                             **Brita Van Horne, Chief Building Official**

**Attendees:**        **Dylan Hedrick, Council Member**

- 1    **Consider Approval of Minutes from the November 7, 2023 meeting**  
After a motion by Bass and a second from Dutton the minutes of the meeting were approved unanimously.
- 2    **Public Comments**  
There being no public comments Morris moved to the next agenda item.
- 3    **Discuss Rating System for Multifamily Property**  
Barker provided a presentation and a brief overview of current practices including the rating system currently utilized. Barker stated various rating systems were

used by multifamily owners and operators. Morris asked if they were all based on reviews from customers. Van Horne stated yes, they are and that some have a four-star system and some five. Barker stated there is no one size fits all scale but they are all very similar. The star system is what most rental sites use. Barker stated the City of Plano utilizes a A, B, C, D rating scale and provided an overview of the scale which is based off the number of critical and noncritical issues. The City of Plano posts their score on their web site. Barker stated we do something similar but we currently do not post anything. Our information is shared only if requested. Dutton asked if there was any reason why we should not post apartment property inspection scores or results. Bass stated I like the information we have and we should consider posting it because there is nothing subjective about it. Bass asked if any market driven grading site has a link back to a city site. Van Horne stated looking at the different sites I didn't see anything that could be linked back to a city. Dutton stated she often gets asked for her opinion of apartment complexes and would be fine with publishing our results on the city's web site. Morris invited Hedrick to comment stating it was his referral item to the committee. Hedrick stated that he was searching for a method to assist citizens identify poor scoring multifamily properties in the city and to help people make an informed decision. It may also prompt low scoring property owners to make improvements to improve their scores. Morris stated she would be in favor of making the information we have readily available to the public. It would be nice to also provide definitions. Morris motioned to publish the inspection report on the city's web site and add definitions. The motion passed unanimously.

#### 4 **Adjourn**

There being no further business to come before the committee, Chair Morris adjourned the meeting at 5:41p.m.

#### **Submitted By:**

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**Jeff Bass, Committee Chair**

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**Kevin Slay, Staff Liaison**



GARLAND

**Community Services Committee**

**3. a.**

**Meeting Date:** 09/09/2024

**Review 2024 Spring Neighborhood Vitality Matching Grant Applications**

**Submitted By:** Kevin Slay, Customer Service

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**Subject**

**Review 2024 Spring Neighborhood Vitality Matching Grant Applications**

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GARLAND

**Community Services Committee**

**3. b.**

**Meeting Date:** 09/09/2024

Discussion of Single-Family Rental Property Sanitation Rates, Fees, Processes

**Submitted By:** Kevin Slay, Customer Service

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**Subject**

Discussion of Single Family Rental Property Sanitation, Rates, Fees and Processes

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GARLAND

**Community Services Committee**

**3. c.**

**Meeting Date:** 09/09/2024

**Item Title:** Discuss Dates and Times For Future Committee Meetings

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**Summary:**

Discuss Dates and Times For Future Committee Meetings

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