



GARLAND

AGENDA

CITY COUNCIL WORK SESSION

City of Garland

Work Session Room, City Hall

William E. Dollar Municipal Building

200 North Fifth Street

Garland, Texas

Monday, June 6, 2022

6:00 p.m.

DEFINITIONS:

Written Briefing: Items that generally do not require a presentation or discussion by the staff or Council. On these items the staff is seeking direction from the Council or providing information in a written format.

Verbal Briefing: These items do not require written background information or are an update on items previously discussed by the Council.

NOTICE: The City Council may recess from the open session and convene in a closed executive session if the discussion of any of the listed agenda items concerns one or more of the following matters:

(1) Pending/contemplated litigation, settlement offer(s), and matters concerning privileged and unprivileged client information deemed confidential by Rule 1.05 of the Texas Disciplinary Rules of Professional Conduct. Sec. 551.071, Tex. Gov't Code.

(2) The purchase, exchange, lease or value of real property, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Sec. 551.072, Tex. Gov't Code.

(3) A contract for a prospective gift or donation to the City, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Sec. 551.073, Tex. Gov't Code.

(4) Personnel matters involving the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear a complaint against an officer or employee. Sec. 551.074, Tex. Gov't Code.

(5) The deployment, or specific occasions for implementation of security personnel or devices. Sec. 551.076, Tex. Gov't Code.

(6) Discussions or deliberations regarding commercial or financial information that the City has received from a business prospect that the City seeks to have locate, stay, or expand in or near the territory of the City and with which the City is conducting economic development negotiations; or to deliberate the offer of a financial or other incentive to a business prospect of the sort described in this provision. Sec. 551.087, Tex. Gov't Code.

(7) Discussions, deliberations, votes, or other final action on matters related to the City's competitive activity, including information that would, if disclosed, give advantage to competitors or prospective competitors and is reasonably related to one or more of the following categories of information:

- generation unit specific and portfolio fixed and variable costs, including forecasts of those costs, capital improvement plans for generation units, and generation unit operating characteristics and outage scheduling;
- bidding and pricing information for purchased power, generation and fuel, and Electric Reliability Council of Texas bids, prices, offers, and related services and strategies;
- effective fuel and purchased power agreements and fuel transportation arrangements and contracts;
- risk management information, contracts, and strategies, including fuel hedging and storage;
- plans, studies, proposals, and analyses for system improvements, additions, or sales, other than transmission and distribution system improvements inside the service area for which the public power utility is the sole certificated retail provider; and
- customer billing, contract, and usage information, electric power pricing information, system load characteristics, and electric power marketing analyses and strategies. Sec. 551.086; Tex. Gov't Code; Sec. 552.133, Tex. Gov't Code]

1. Public Comments on Work Session Items

Persons who desire to address the City Council on any item on the Work Session agenda are allowed three minutes to speak. Speakers are taken only at the beginning of the meeting, other than invited testimony.

Speakers are grouped by Work Session item and will be taken in the order of the Work Session agenda. Speakers must submit to the City Secretary a completed speaker's card before the beginning of the meeting. Speaker cards will not be accepted after the Mayor calls the meeting to order. Speaker cards are available in the lobby, at the visitor's side of the Work Session Room, and from members of staff.

Speakers are limited to addressing items on the Work Session agenda – any item relating to a Regular Session agenda item should be addressed at the Regular Session and any item not on an agenda may be addressed during the open microphone at the end of the Regular Session.

2. Consider the Consent Agenda

A member of the City Council may ask for discussion or further information on an item posted as a consent agenda item on the next Regular Meeting of the City Council. The Council Member may also ask that an item on the posted consent agenda be pulled from the consent agenda and considered for a vote separate from consent agenda items on the regular agenda. All discussions or deliberations on this portion of the work session agenda are limited to posted agenda items and may not include a new or unposted subject matter.

3. Written Briefings:

a. Parking Restriction on S. Country Club

Council is requested to consider restricting 475 feet of parking on the east side of S. Country Club Drive between Skyline and Wynn Joyce. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

b. Parking Restriction on Bobtown Rd.

Council is requested to approve restricting parking on the west side of Bobtown Rd. from I-30 to Oak Trail. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

c. Parking Restriction on Wood Drive

Council is requested to prohibit parking at all times on Wood Drive from Jupiter Road to Industrial Lane. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

d. 2022-2023 CDBG, HOME and ESG Federal Grant Allocation

Council is requested to consider the approval of the Community Development Block Grant (CDBG), the HOME Infill Partnership Grant (HOME) and the Emergency Solutions Grant (ESG) funding allocations. This item is scheduled for formal consideration at the June 7, 2022 Regular Meeting.

e. COVID-19 Briefing

Staff will provide an update to Council and ask for direction, if needed, on various matters related to COVID-19 and actions being taken by the City.

f. 518 E. Linda - Acquisition for GREAT Homes Project

Council is requested to approve the purchase of the above-listed single family property by the Community Development Department. This item will be scheduled for formal consideration at the June 7, 2022 Regular Meeting.

g. North Fifth Street Railroad Crossing Improvements

Council is requested to consider approving a resolution in which KCS agrees to allow the City to remove the existing rail spur line and pave this area with reinforced concrete pavement. The resolution acknowledges KCS' continued rights, title and interest to and upon this spur crossing and retains their ability to reinstall crossing facilities at this location in the future, at their request and sole cost. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

h. Oncor Rate Case Denial

Council is requested to approve a resolution denying a rate application proposed by Oncor. This item is scheduled for formal consideration at the June 7, 2022 Regular Meeting.

4. Verbal Briefings:

a. Interview for Appointment to the North Texas Municipal Water District Board

Information was posted on the City's website for 21 days in order to provide an opportunity for citizens to apply for the North Texas Municipal Water District Board position. At the close of the notice period on Tuesday, May 24, two applicants Jack May and Gary Barnett responded. An interview has been scheduled for the June 6, 2022 Work Session. Council is scheduled to formally appoint a representative to the North Texas Municipal Water District Board at the June 7, 2022 Regular Meeting.

b. Library Master Plan Implementation Update

Staff will provide a status update on the Library Master Plan accomplishments focusing on library programming, services and partnerships.

c. Digital Governance Update and Preview of the Customer Service Web Portal

Staff will present an update on digital governance systems, including a preview of the new customer service web portal.

d. Garland Senior Activity Center Project Update

Staff will present options regarding the public input process and site analysis for moving the Garland Senior Activity Center project forward.

e. Update on Windsurf Bay Park

Staff will provide an update on Windsurf Bay Park.

5. Discuss Appointments to Boards and Commissions

Council Member Robert Vera

- Larry E. Dunn - Senior Citizens Advisory Board

6. Announce Future Agenda Items

A member of the City Council, with a second by another member, or the Mayor alone, may ask that an item be placed on a future agenda of the City Council or a committee of the City Council. No substantive discussion of that item will take place at this time.

7. Council will move into Executive Session

**EXECUTIVE SESSION
AGENDA**

NOTICE: The City Council may recess from the open session and convene in a closed executive session if the discussion of any of the listed agenda items concerns one or more of the following matters:

The City Council will adjourn into executive session pursuant to Sections 551.072, 551.086, and 551.071 of the Texas Government Code to deliberate or discuss:

- 1. the purchase, exchange, lease or value of real property located within the City related to bottleneck improvements (551.072) and attorney/client matters concerning privileged and unprivileged client information related to the same (551.071);**
- 2. the purchase, exchange, lease, or value of real property located within the City in the vicinity of Saturn Road and South Garland Avenue and downtown Garland (551.072), and attorney/client matters concerning privileged and unprivileged client information related to the same (551.071); and**
- 3. competitive matters of a public power utility (551.086) and attorney/client matters concerning privileged and unprivileged client information related to the same (551.071).**

8. Adjourn



GARLAND POLICY REPORT

City Council Work Session Agenda

3. a.

Meeting Date: June 6, 2022
Item Title: Parking Restriction On S. Country Club
Submitted By: Paul Luedtke, Transportation Director
Strategic Focus Areas: Safe Community

ISSUE

Increased congestion on S. Country Club in front of Carver Elementary has resulted in the need for parking restrictions to improve the traffic flow.

RECOMMENDATION

Restrict 475 feet of parking on the east side of S. Country Club Drive between Skyline and Wynn Joyce. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

BACKGROUND

Staff became aware of increased traffic congestion on S. Country Club at Carver Elementary during the afternoon pick-up time. Parents coming from Wynn Joyce form a line on Country Club approaching the entry drive. Some parents also park on the east side of the S. Country Club making it difficult for through traffic to pass through the area.

City staff met at the school with the principal and school resource officer. Consensus was reached that this parking prohibition would be the best solution.

Attachments

S. Country Club Parking Restriction

PARKING RESTRICTION ON S. COUNTRY CLUB





GARLAND POLICY REPORT

City Council Work Session Agenda

3. b.

Meeting Date: June 6, 2022
Item Title: Parking Restriction on Bobtown Rd.
Submitted By: Paul Luedtke, Transportation Director
Strategic Focus Areas: Safe Community

ISSUE

Semi-trailers are parking along Bobtown Rd. which has resulted in the need for parking restrictions to improve safety and traffic flow.

RECOMMENDATION

Restrict parking on the west side of Bobtown Rd. from I-30 to Oak Trail. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

BACKGROUND

Citizen brought to staff's attention the sight visibility and safety issues related to semi-trailers parking on the west side of Bobtown Rd.

Attachments

Bobtown Rd. Parking Restriction Map

PARKING RESTRICTION ON BOBTOWN





GARLAND POLICY REPORT

City Council Work Session Agenda

3. c.

Meeting Date: June 6, 2022
Item Title: Parking Restriction on Wood Drive
Submitted By: Paul Luedtke, Transportation Director
Strategic Focus Areas: Growing Economic Base
Safe Community
Vibrant Neighborhoods and Commercial Centers

ISSUE

Semi-trailers, parking along the south side of Wood Drive from Jupiter Road to Industrial Lane are obstructing the visibility of exiting drivers onto Wood Drive. Parking restrictions have been requested by the property owners.

RECOMMENDATION

Staff recommends prohibiting parking at all times on Wood Drive from Jupiter Road to Industrial Lane. Unless otherwise directed by Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

BACKGROUND

Businesses along Wood Drive between Jupiter Road and Industrial Lane have complained that commercial vehicles are parking along Wood Drive resulting in difficulty of their employees, customers and delivery drivers having difficulty exiting their properties due to the sight distance issues created by these large vehicles.

The Transportation Department has received several complaints regarding this issue.

The vehicles parking along Wood Drive are not delivered to the businesses along Wood Drive.

Currently, there is a "no parking" restriction on Wood Drive 300 feet east of Industrial to 300 feet west of Industrial Lane on the south side.

CONSIDERATION

Parking restrictions could result in parking issues moving to other undesirable locations.



GARLAND
CITY COUNCIL ITEM SUMMARY SHEET

City Council Work Session Agenda

3. d.

Meeting Date: June 6, 2022

Item Title: 2022-2023 CDBG, HOME and ESG Federal Grant Allocation

Submitted By: Mona Woodard, Neighborhood Services Administrator

Summary of Request/Problem

Council review of the Community Development Block Grant (CDBG) funding, HOME Infill Partnership Grant (HOME) funding, and the Emergency Solutions Grant (ESG) funding.

The Council was provided with information regarding grant allocations during the April 18, 2022, Work Session. A Public Hearing was held on this item, soliciting public input during the April 19, 2022, Regular Meeting. Council further discussed this item during the May 2, 2022, and May 16, 2022, Work Sessions.

This item is scheduled for formal consideration at the June 7, 2022 Regular Meeting.

Recommendation/Action Requested and Justification

Staff recommends approval of the Community Development Block Grant (CDBG), the HOME Infill Partnership Grant (HOME), and the Emergency Solutions Grant (ESG) funding allocations.

Attachments

Federal Grant Proposed Funding Fiscal Year 2022-2023



GARLAND

**HOUSING AND
COMMUNITY SERVICES**

2022-2023 Federal Grant Funding Proposal

June 6, 2022 Work Session

Purpose and Timeline

Council is being asked to begin the process of making decisions on how to allocate fiscal year 2022-23 CDBG, HOME and ESG funding. Worksheets were provided to Council for review and individual recommendations. To date, there has been a written briefing provided to Council on April 18, 2022, and a Public Hearing held on April 19, 2022 and Council discussion on May 2, 2022 and May 16, 2022.

2022-2023 Grant Process	
Final Allocation Discussion	June 6, 2022 – Work Session
Formal Allocation Approval	June 7, 2022 – Regular Council Meeting

FY 2022/23 - Community Development Block Grant

- | | |
|--------------------------------------|-------------|
| • Anticipated CDBG Funding | \$2,146,017 |
| • Anticipated CDBG Carryover Funding | \$195,576 |
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- | | |
|---|-------------|
| • Administration | \$429,203 |
| • Public Services – 15% Set Aside | \$321,903 |
| • 12 Public Service Applications Received | |
| • CDBG Projects | \$1,590,487 |
| • Projects are included for review | |

FY 2022/23 - Community Development Block Grant

- Public Services Applications Received – 10 applications to be funded

Entity	Application Funding Requested	Council Recommendations from May 16, 2022
Garland Police Boxing Program	\$28,663	\$34,952
Garland Parks S.T.A.R.S Program	\$80,000	\$39,337
Garland Elderly Yard Care Program	\$26,400	\$25,820
Non Profit Applicants		
Garland Senior Ombudsman Program	\$18,000	\$22,837
Meals on Wheels Program	\$15,600	\$18,204
Hopes Door/New Beginning Center	\$60,000	\$40,516
Counseling Institute of Texas	\$60,000	\$19,337
Hope Clinic	\$120,000	\$90,225
Salvation Army	\$77,500	\$30,675
Transcend STEM	\$219,725	\$0
Summer Camp – Restoration Church	\$60,000	\$0
		Maximum Available
TOTAL Public Service Allocation	\$824,688	\$321,903

FY 2022/23 - Community Development Block Grant

- City Project Applications Received - Staff Proposed Allocations

Entity	2021-22 Current Funding	Staff Recommendation Council Reviewed May 16, 2022
Code Enforcement	\$250,000	\$250,000
Garland Home Repair Program	\$543,071	\$600,000
GREAT Homes Housing Initiative Program	\$271,602	\$740,487
TOTAL City Project Allocation		\$1,590,487
Entity	2021-22 Current Funding	
Community Development – CDBG Administration	\$437,519	\$429,203

FY 2022/23 - HOME Partnership Grant

- Anticipated New HOME Funding \$764,854
-

- Available Funding for Administration \$76,485

- 15% CHDO Set Aside \$114,728

- 1 application received – Habitat for Humanity

- Available Funding for Projects \$573,641

- New Construction or Infill Renovation Projects

- HOME Carryover Funding (as of 4-1-22) \$1,528,233

- Project Funding FY19, FY20, FY21

- Program Income

- Proposed budget would partner with CDBG GREAT Homes Program to build 3 to 4 new homes in a redevelopment project. 2 possible sites are under consideration at this time: Las Brisas and the Harmony House Project.

FY 2022/23 - Emergency Solutions Grant

• ESG Funding	\$186,600
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• Administration	\$13,995
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• Shelter Operations/Street Outreach	\$110,314
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- Hopes Door/New Beginning Center Domestic Violence
- Metro Relief – Street Outreach
- SAFE Project – Street Outreach – New Applicant

• Rapid Rehousing/Homeless Prevention	\$62,292
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- Hopes Door/New Beginning Center Domestic Violence
- Under 1 Roof Rental Assistance

• Data Collection	\$0
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- Required Contract for Data Collection

- All funding must be used for Homeless Prevention/Shelter/Outreach Activities

FY 2022/23 – Emergency Solutions Grant

- City Project Applications Received - Staff Proposed Allocations

Entity TOTAL Available - \$193,644	Applicant Requested Funding	Council Proposed Allocation May 16, 2022
Shelter Operations - \$110,314		
<i>Hopes Door New Beginning Center</i>	\$130,000	\$62,047
<i>Metro Relief – Street Outreach</i>	\$142,027	\$42,642
<i>Helen’s Project – Street Outreach</i>	\$50,050	\$5,625
Rapid Rehousing Rental Assistance - 62,292		
<i>Hopes Door New Beginning Center</i>	\$60,000	\$43,902
<i>Under 1 Roof</i>	\$186,000	\$18,390
Data Collection – \$0		
<i>Metro Dallas Homeless Alliance</i>	\$1,000	\$0
Administration - \$13,994		
<i>Community Development Department</i>	\$14,115	\$13,994
TOTAL City Project Allocation Requests	\$583,792	\$186,600

Discussion/Questions



**GARLAND
CITY COUNCIL ITEM SUMMARY SHEET**

City Council Work Session Agenda

3. e.

Meeting Date: June 6, 2022

Item Title: COVID-19 Briefing

Summary of Request/Problem

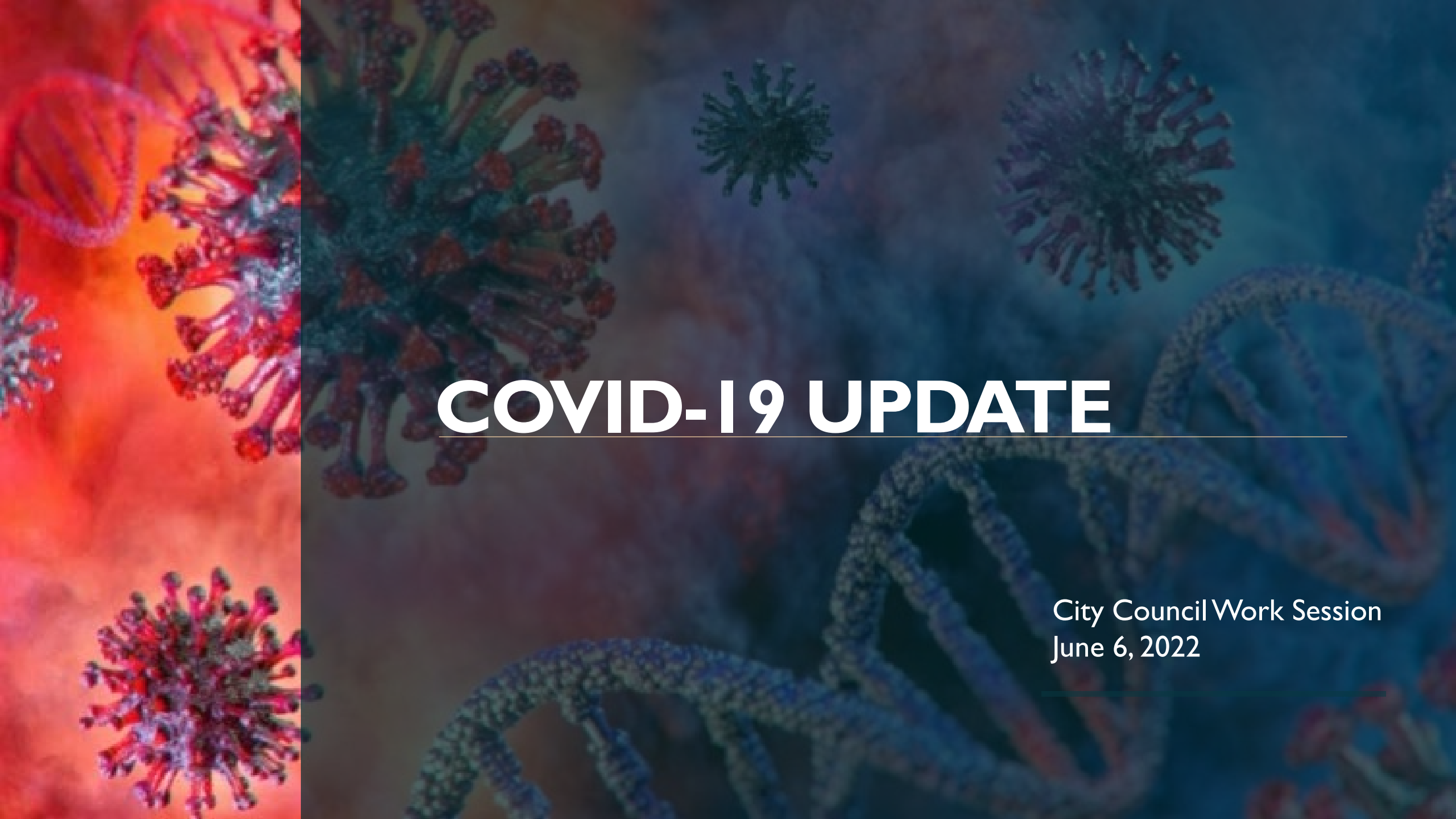
Staff will provide an update to Council and ask for direction, if needed, on various matters related to COVID-19 and actions being taken by the City.

Recommendation/Action Requested and Justification

Council discussion.

Attachments

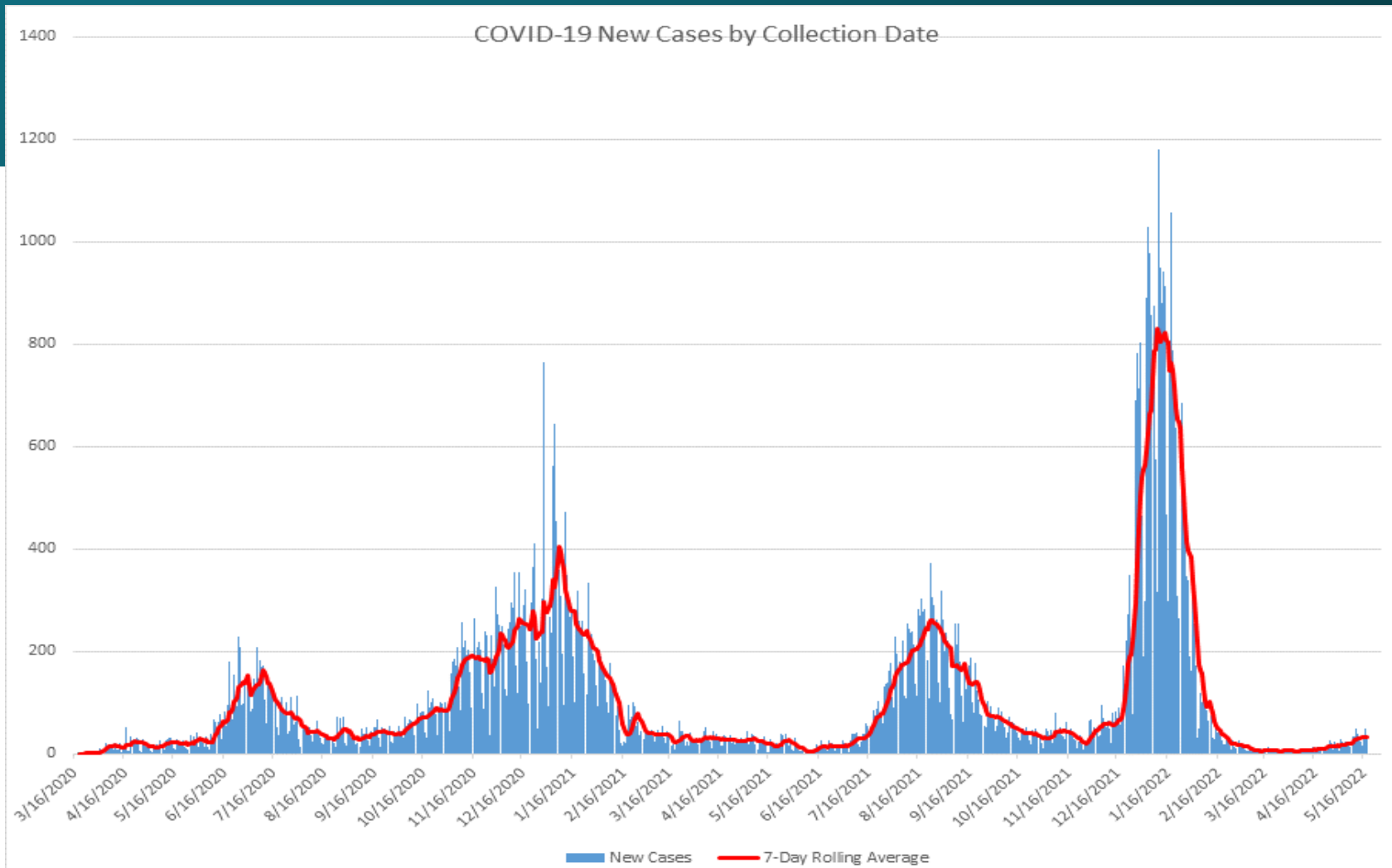
Covid-19 PPT



COVID-19 UPDATE

City Council Work Session
June 6, 2022

Garland Impacts



Total Confirmed
61,380

Total Recovered
60,200

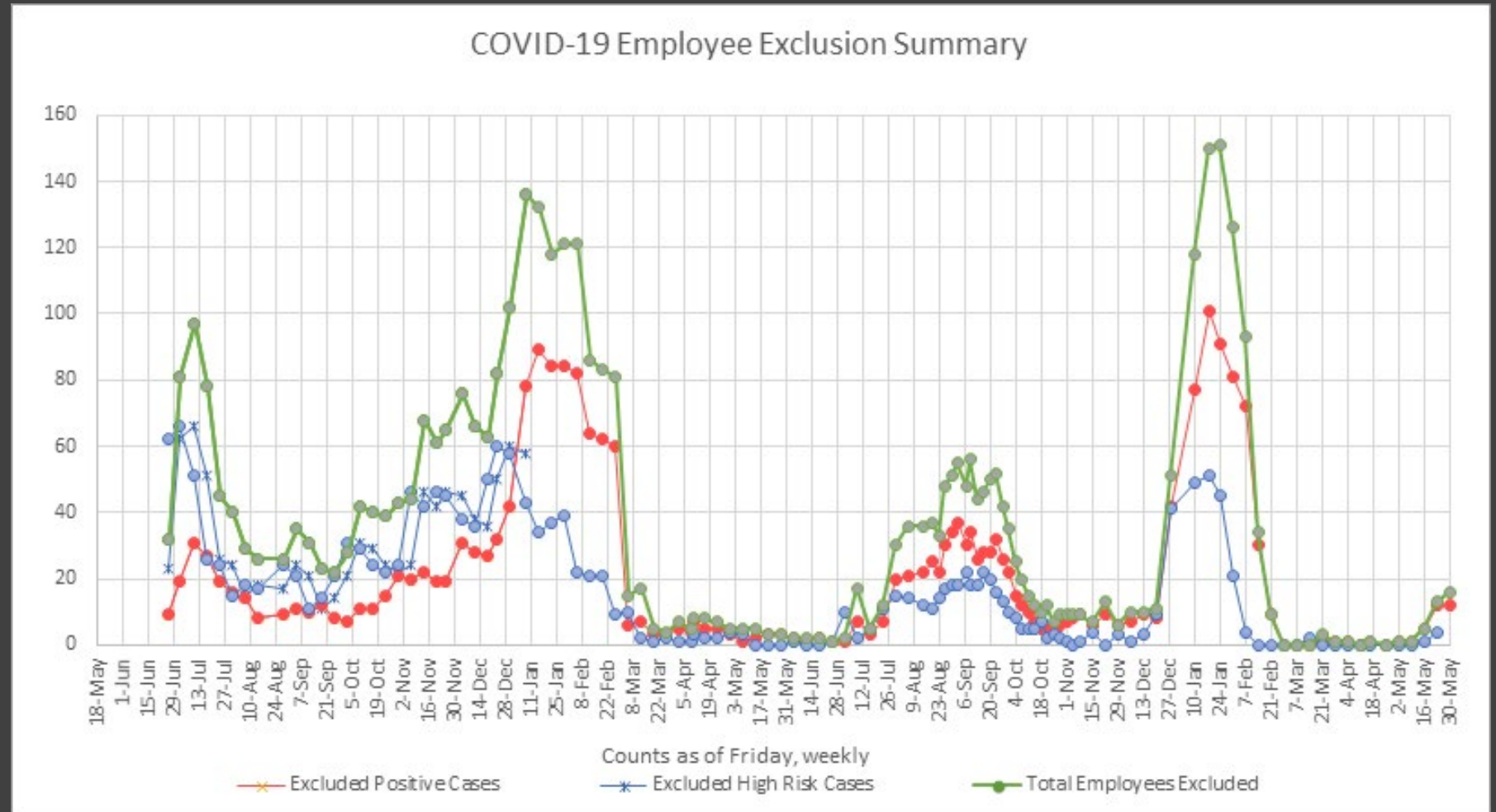
Total Deaths
762

Active Cases
418

Current Staff Impacts

13 COG employees excluded due to COVID-19 as of May 27, 2022

Total
Recovered
656
All
Departments



Garland Vaccinations Administered

Doses thru 4/29/22

First Doses	21,325
Second Doses	19,496
Third Doses	6,759
Fourth Doses	493
Single Doses (Initial + Booster)	883
Pediatric First Doses	1,655
Pediatric Second Doses	1,340
Pediatric Third Doses	1
Total	51,952

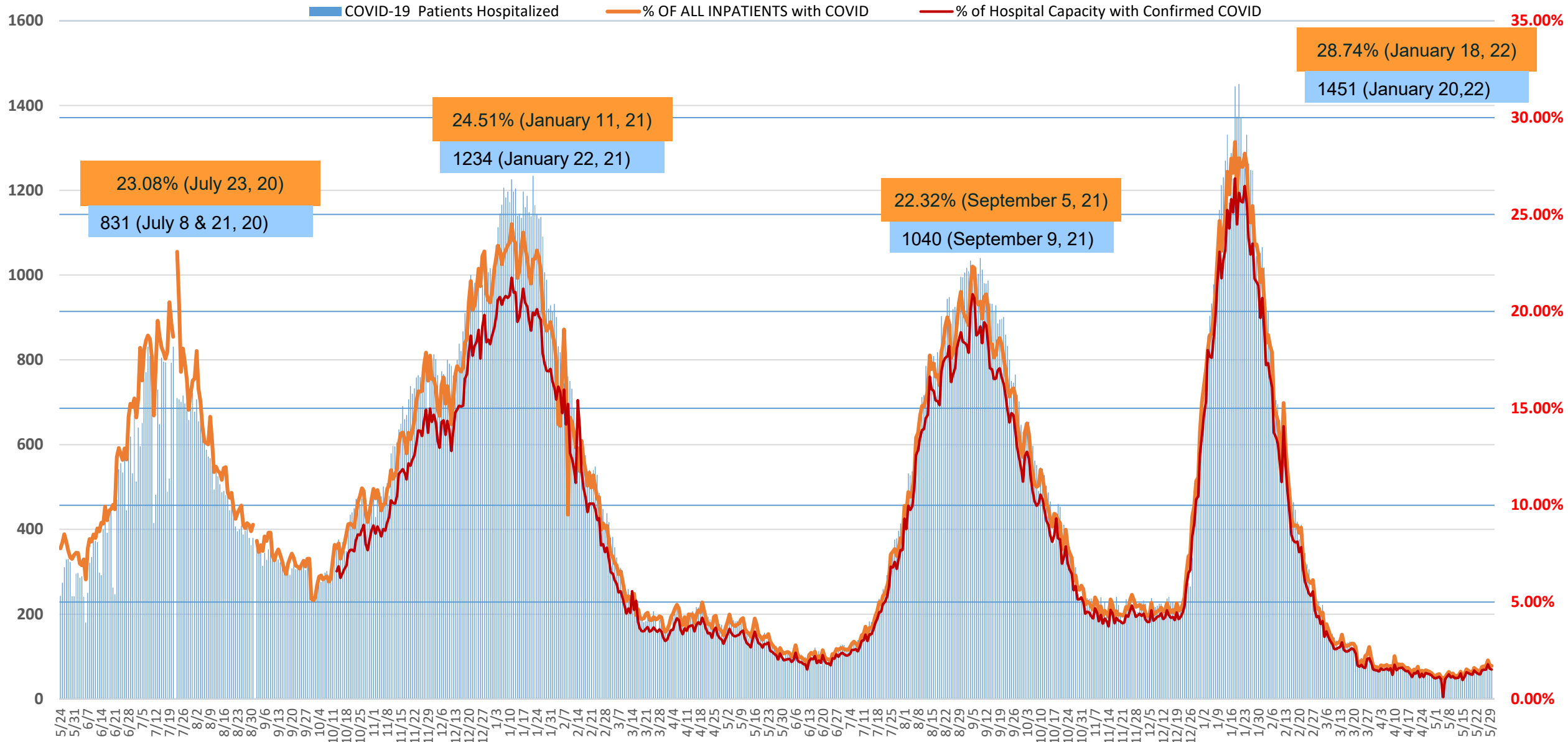
Hospitalized COVID Patients and Percent COVID Patients to All Hospital Patients Dallas County

05/31/22 Numbers

71

1.70%

1.52%





QUESTIONS



GARLAND POLICY REPORT

City Council Work Session Agenda

3. f.

Meeting Date: June 6, 2022
Item Title: 518 E. Linda - Acquisition for GREAT Homes Project
Submitted By: Mona Woodard, Neighborhood Services Administrator
Strategic Focus Areas: Growing Economic Base
Vibrant Neighborhoods and Commercial Centers

ISSUE

The Community Development Department is requesting the purchase of a single family home to fulfill grant fund obligations for CDBG GREAT Homes funding to provide safe, affordable housing for low to moderate income citizens. This property is currently under contract pending City Council approval and is listed below with purchase offer pricing.

Address	Purchase Offer Price
518 E. Linda Drive	\$274,900.00

OPTIONS

The City Council may:

1. Approve the purchase of the above-listed single family property by the Community Development Department.
2. Deny the purchase request.

RECOMMENDATION

Staff recommends that the City Council approve the purchase of the property for use with the CDBG GREAT Homes funding. This item will be scheduled for formal consideration at the June 7, 2022 Regular Meeting, in order to meet the Seller's condition to proceed to closing by June 15.

BACKGROUND

The City of Garland is an entitlement community which receives federal grant funding from the Community Development Block Grant (CDBG) Program. This CDBG funding's purpose as utilized with the City's GREAT Homes program is to revitalize our existing housing stock to improve affordable housing. The Community Development Department seeks to increase the availability of safe and decent housing for low-income families and individuals by providing flexible lending on the sale of single-family acquired, rehabilitated existing homes and new home construction.

CONSIDERATION

After a competitive bidding process, the Seller accepted the City's offer of \$274,900.00 on the condition that it proceed to Closing by June 15, 2022.

GREAT Homes projects are eligible for in-house financing for a qualified buyer, allowing the City to make necessary repairs and upgrades to a home while also offering a mortgage financing structure to make homeownership more affordable to low - to - moderate income families. This project will meet a national objective as set forth by the Housing and Urban Development Department for the Federal Government.



GARLAND POLICY REPORT

City Council Work Session Agenda

3. g.

Meeting Date: June 6, 2022
Item Title: North Fifth Street Railroad Crossing Improvements
Submitted By: Steve Oliver, Streets Director
Strategic Focus Areas: Well-Maintained City Infrastructure

ISSUE

The City of Garland plans to re-open the section of North Fifth Street adjacent to the General Dynamics property to restore full connection of the roadway between Fifth Street and Travis Street. The existing railroad crossing, which is owned and operated by The Kansas City Southern Railway Company (KCS), is in very poor condition and not capable of allowing traffic to cross over it safely without significant repairs.

OPTIONS

The City Council has two options:

1. Approve the attached resolution, in which KCS agrees to allow the City to remove the existing rail spur line and pave this area with reinforced concrete pavement. The resolution acknowledges KCS' continued rights, title and interest to and upon this spur crossing and retains their ability to reinstall crossing facilities at this location in the future, at their request and sole cost.
2. Do nothing and the Street Department will need to perform repairs to this crossing to allow traffic to drive over it safely.

RECOMMENDATION

The City Attorney's Office has prepared the attached resolution acknowledging KCS' continued rights, title, and interest to and upon that certain spur railroad crossing (DOT 022078F) on N. Fifth Street south of Travis Street and granting them permission to reinstall the crossing facilities in the future at the request and sole cost and expense of KCS. Unless otherwise directed by City Council, this item will be scheduled for formal consideration at the June 21, 2022 Regular Meeting.

BACKGROUND

North Fifth Street is classified as a collector street in a commercially-zoned area. The segment of the street adjacent to the General Dynamics plant, from the existing railroad spur line crossing to Travis Street, was closed in 2001 at the direction of the Federal Government. The City of Garland has decided to re-open this section of N. Fifth Street to restore full use of the roadway. The portion of the railroad spur line that crosses N. First Street was removed several years ago, so this spur line is not operable where it crosses N. Fifth Street. Because the spur

line is no longer operable, and General Dynamics does not use it to transport materials and products to and from their plant, they support removing the spur line and replacing it with concrete pavement. The City plans to re-open the closed portion of N. Fifth Street from West Walnut Street to Travis Street in late summer 2022.

CONSIDERATION

If the City Council approves this resolution, the Street Department will have its arterial concrete repair contractor remove the existing railroad track and the supporting crossing materials below the tracks and replace the pavement with reinforced concrete pavement, once approval has been received from KCS.

Attachments

North 5th Street Resolution

RESOLUTION NO. _____

A RESOLUTION ACKNOWLEDGING THE KANSAS CITY SOUTHERN RAILWAY COMPANY'S CONTINUED RIGHTS, TITLE, AND INTEREST TO AND UPON THAT CERTAIN SPUR RAILROAD CROSSING ON N. FIFTH STREET SOUTH OF TRAVIS STREET, AND GRANTING PERMISSION TO REINSTALL CROSSING FACILITIES IN THE FUTURE; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the City of Garland desires to remove the existing track rail and crossing materials located within the existing inactive railroad crossing (DOT Crossing Inventory No. 022078F) ("Crossing") along the public right-of-way on N. Fifth Street south of Travis Street and replace it with concrete reinforced pavement;

WHEREAS, The Kansas City Southern Railway Company ("KCS") has agreed to allow the City to enter upon and into its Crossing for the removal of the track rail and crossing materials and install reinforced concrete pavement;

WHEREAS, KCS's authorization is conditioned upon the City acknowledging that KCS is not abandoning any of its rights, title, or interests in the Crossing and expressly agreeing to allow KCS to reinstall the railroad crossing in the future as a spur if necessary for railroad service;

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GARLAND, TEXAS:

Section 1

That the City Council hereby acknowledges that in exchange for allowing the City to enter into and upon the Crossing to remove the existing track rail and crossing materials and replace it with concrete reinforced pavement, KCS has not abandoned any of its rights, title, or interest in or to the Crossing, and further expressly agrees to allow KCS to reinstall, at KCS's request and sole cost and expense, a spur crossing in the future if necessary for railroad service.

Section 2

That this Resolution shall be and become effective immediately upon and after its adoption and approval.

PASSED AND APPROVED this the ____ day of _____, 2022.

CITY OF GARLAND, TEXAS

Mayor

ATTEST:

City Secretary



GARLAND POLICY REPORT

City Council Work Session Agenda

3. h.

Meeting Date: June 6, 2022
Item Title: Oncor Rate Case Denial
Submitted By: Matt Watson, Finance Director
Strategic Focus Areas: Sound Governance and Finances

ISSUE

Council is requested to consider a resolution denying the Distribution Cost Recover Factor application proposed by Oncor Electric Delivery Company LLC ("Oncor" or "Company").

OPTIONS

1. Approve a resolution denying a rate application proposed by Oncor.
2. Do not approve a resolution denying a rate application proposed by Oncor.

RECOMMENDATION

This item is scheduled for formal consideration at the June 7, 2022 Regular Meeting.

BACKGROUND

Oncor Electric Delivery Company ("Oncor" or "the Company") filed an application on or about May 13, 2022 with cities retaining original jurisdiction seeking to increase system-wide transmission and distribution rates by about \$251 million or approximately 4.5% over present revenues. This resolution suspends the June 17, 2022 effective date of the Company's rate increase for the maximum period permitted by law to allow the City, working in conjunction with the Steering Committee of Cities Served by Oncor, to evaluate the filing, determine whether the filing complies with law, and if lawful, to determine what further strategy, including settlement, to pursue.

CONSIDERATION

It is standard practice to pass a resolution as the first step in a process to review Oncor's application and attempt to negotiate with Oncor regarding this proposed increase. The Council approved a similar resolution on May 4, 2021 in response to an application for a rate increase made by Oncor.

Attachments

Oncor Resolution

RESOLUTION NO. _____

A RESOLUTION OF THE CITY OF GARLAND FINDING THAT ONCOR ELECTRIC DELIVERY COMPANY, LLC'S APPLICATION FOR APPROVAL OF A DISTRIBUTION COST RECOVERY FACTOR PURSUANT TO 16 TEX. ADMIN. CODE § 25.243 TO INCREASE DISTRIBUTION RATES WITHIN THE CITY SHOULD BE DENIED; FINDING THAT THE CITY'S REASONABLE RATE CASE EXPENSES SHALL BE REIMBURSED BY THE COMPANY; REQUIRING NOTICE OF THIS RESOLUTION TO THE COMPANY AND LEGAL COUNSEL; AND SETTING AN EFFECTIVE DATE.

WHEREAS, the City of Garland, Texas ("COG") is an electric utility customer of Oncor Electric Delivery Company, LLC ("Oncor"), and a regulatory authority with an interest in the rates and charges of Oncor;

WHEREAS, COG is a member of the Steering Committee of Cities Served by Oncor ("OCSC"), a membership of similarly situated cities served by Oncor that have joined together to efficiently and cost effectively review and respond to electric issues affecting rates charged in Oncor's service area;

WHEREAS, on or about May 13, 2022 Oncor filed with the COG an Application for Approval to Amend its Distribution Cost Recovery Factor ("DCRF"), PUC Docket Number 53601, seeking to increase electrical distribution rates by approximately \$250,691,114;

WHEREAS, all electric utility customers residing in the COG will be impacted by this ratemaking proceeding if it is granted;

WHEREAS, members of OCSC are coordinating a review of Oncor's DCRF filing with designated attorneys and consultants to resolve issues in the Company's application;

WHEREAS, OCSC's members and attorneys recommend that members deny the DCRF;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GARLAND, TEXAS:

Section 1

That the City of Garland is authorized to participate with OCSC in PUC Docket Number 53601;

Section 2

That subject to the right to terminate employment at any time, the City of Garland hereby authorizes the hiring of the law firm of Lloyd Gosselink and consultants to negotiate with Oncor, make recommendations to the COG regarding reasonable rates, and to direct any necessary administrative proceedings or court litigation associated with an appeal of this application filed with the PUC.

Section 3

That the rates proposed by Oncor to be recovered through its DCRF charged to customers located within the city limits of the COG are hereby found to be unreasonable and shall be denied.

Section 4

That Oncor shall continue to charge its existing rates to customers within the city limits of the COG.

Section 5

That the COG's reasonable rate case expense shall be reimbursed in full by Oncor within thirty (30) days of presentation of an invoice to Oncor;

Section 6

That the COG hereby officially finds and determines that the meeting at which this Resolution is passed was open to the public as required by law, and that the COG gave public notice of the time, place, and purpose of said meeting as required by law.

Section 7

That, upon passage by the COG, a copy of this Resolution shall be sent to J. Michael Sherburne, Vice President - Regulatory, Oncor Electric Delivery Company, L.L.C., 1616 Woodall Rodgers Freeway, Dallas, Texas 75202; to Tab R. Urbantke, Hunton Andrews Kurth LLP, 1445 Ross Avenue, Suite 3700, Dallas, Texas 75202; Thomas Brocato, General Counsel to the OCSC's member cities, at Lloyd Gosselink Rochelle & Townsend, P.C., P.O. Box 1725, Austin, Texas 78767-1725.

Section 8

That this Resolution shall be and become effective immediately upon and after its adoption and approval.

PASSED AND APPROVED this the ____ day of _____, 2021.

CITY OF GARLAND, TEXAS

Scott LeMay
Mayor

ATTEST:

City Secretary



GARLAND
CITY COUNCIL ITEM SUMMARY SHEET

City Council Work Session Agenda

4. a.

Meeting Date: June 6, 2022

Item Title: Interview for Appointment to the North Texas Municipal Water District Board

Submitted By: Rene Dowl, City Secretary

Summary of Request/Problem

Information was posted on the City's website for 21 days in order to provide an opportunity for citizens to apply for the North Texas Municipal Water District Board position. At the close of the notice period on Tuesday, May 24, two applicants Jack May and Gary Barnett responded. An interview has been scheduled for the June 6, 2022 Work Session.

Council is scheduled to formally appoint a representative to the North Texas Municipal Water District Board at the June 7, 2022 Regular Meeting.

Recommendation/Action Requested and Justification

Candidate interview.

Attachments

Jack May - NTMWD

Gary Barnett



GARLAND

TEXAS MADE HERE

**CITY OF GARLAND
RECEIVED
MAY 02 2022**

CITY SECRETARY

Application for City of Garland Boards/Commissions/Committees

Return completed application to City Secretary's Office, 200 N. Fifth St., Garland, Texas 75040 | Email: RDowl@GarlandTX.gov

Please Type or Print Clearly:

Date: 04-25-2022

Name: Jackie "Jack" May

Phone

(Home)

Address: 1709 Oak Bend Lane

Phone

(Other)

City, State, Zip: Garland, TX, 75040

Email

Resident of Garland for 74 years

Resident of Texas for 74 years

Dallas County Voter Registration Number [REDACTED] Garland City Council District Number

Have you ever been convicted of a felony? ☐ Yes ☒ No

Have you ever been convicted of a Class A misdemeanor? ☐ Yes ☒ No

Please list any experience that qualifies you to serve in the areas you have indicated.

My entire career has been in the water and wastewater fields. My career, 40 years actually working in the water and wastewater field and 12 years as a Board of Director at NTMWD.

If you have previously served on a City Board or Commission, please specify and list dates of service.

I am currently one of two city of Garland appointees to the NTMWD BOD. I am currently on the Executive Committee serving as Vice President and President elect in 2022-23.

List civic or community endeavors with which you have been involved.

Garland Kiwanis 1990's. I support Hope Clinic and other non-profits.

What is your educational background?

Garland High School, Associates degree, Richland College (Dallas College). I have 100's of hours of Water and Wastewater classes from Texas A&M extension services. I formerly held a class "B" Water and class "B" Wastewater certified operators certifications from the TCEQ.

What is your occupational experience?

After 2 years in the US Army my entire career 1970-2010 was spent with the City of Garland Water Utilities, last position was Managing Director of Water, Wastewater and Facilities Management.

I hereby affirm that all statements herein are true and correct.

Board or Commission of first, second and third choice:

☐ Board of Adjustment

☐ Garland Cultural Arts Commission

☐ Parks and Recreation Board

☐ Citizens Environmental and Neighborhood Advisory Committee

☐ Garland Youth Council **

☐ Plan Commission *

☐ Civil Service Commission

☐ Library Board

☐ Senior Citizens Advisory Committee

☐ Community Multicultural Commission

☐ Property Standards Board

☐ Unified Building Standards Commission

** Garland Youth Council has a separate application

FOR OFFICE USE ONLY

Ad Valorem Tax Status

Current

Past Due

Date Appointed

Utility Account Status

Current

Past Due

Appointed By

CSO Suit/Claim Filed

Yes

No

Date Notified

Clerk Signature & Date

Courtney Vander

5/3/22

Disclosure Form Filed

Revised 05/2021

Vanover, Courtney

From: Kurth, Christine
Sent: Monday, May 2, 2022 10:49 AM
To: Vanover, Courtney; Daniel, Brenda
Subject: RE: Account Status

Good Morning

Here you go ☺

Thank you

Christine Kurth
Call Center Supervisor
972-205-2677
Email: CKurth@garlandtx.gov



GARLAND

From: Vanover, Courtney <CVanover@garlandtx.gov>
Sent: Monday, May 2, 2022 10:43 AM
To: Kurth, Christine <CKurth@garlandtx.gov>; Daniel, Brenda <BDaniel@garlandtx.gov>
Subject: Account Status

Good morning,

I need to check the account status for the following please:

Jack May----Excellent/Current
1709 Oak Bend Lane

Thank you!

Courtney Vanover

City Secretary's Office
972-205-2406

Our Mission

We are committed to preserve public trust, deliver quality services, promote economic growth, protect our community and enhance the quality of life for the good of our city and our future.



GARLAND

Vanover, Courtney

From: Daniel, Brenda
Sent: Tuesday, May 3, 2022 9:21 AM
To: Vanover, Courtney; Kurth, Christine
Subject: RE: Account Status

All is good with tax.

From: Vanover, Courtney
Sent: Monday, May 2, 2022 10:43 AM
To: Kurth, Christine <CKurth@garlandtx.gov>; Daniel, Brenda <BDaniel@garlandtx.gov>
Subject: Account Status

Good morning,

I need to check the account status for the following please:

Jack May
1709 Oak Bend Lane

Thank you!

Courtney Vanover

City Secretary's Office
972-205-2406

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GARLAND



CITY OF GARLAND
RECEIVED
MAY 04 2022

CITY SECRETARY

Application for City of Garland Boards/Commissions/Committees

Return completed application to City Secretary's Office, 200 N. Fifth St., Garland, Texas 75040 | Email: RDowl@GarlandTX.gov

Please Type or Print Clearly:

Date: 5/4/22

Name: Garry "Lynn" Barnett

Phone: [REDACTED]

Address: 3810 Chicosa Trail

Phone: [REDACTED]

City, State, Zip: 75043

Email: [REDACTED]

Resident of Garland for 51 years

Resident of Texas for 75 years

✓ Dallas County Voter Registration Number [REDACTED] Garland City Council District Number 3

Have you ever been convicted of a felony? ☐ Yes ☒ No

Have you ever been convicted of a Class A misdemeanor? ☐ Yes ☒ No

Please list any experience that qualifies you to serve in the areas you have indicated.

I was raised on a Farm and Ranch in Central Texas. After completing my education from Texas A&M - Commerce; I was a commercial carpenter for 6 years. I started my sales career in building materials that lasted 42 years. Since then, I have owned a handyman business specializing in kitchen and bath remodeling. +

If you have previously served on a City Board or Commission, please specify and list dates of service.

List civic or community endeavors with which you have been involved.

I coached soccer and baseball for my children.

What is your educational background?

BBA in Business from Texas A&M - Commerce. Lincensed carpenter. Leadership training with several companies I worked for; Stanley Works, Hunter Fan Company, US Fence, Thompson's and Formby.

What is your occupational experience?

Construction of tilt wall panels and concrete works. Sales and sales management for 42 years. First working the five state region of Texas, Oklahoma, New Mexico, Arkansas and Louisiana. Traveled nationally and +

I hereby affirm that all statements herein are true and correct.

Board or Commission of first, second and third choice:		
☐ Board of Adjustment	☐ Garland Cultural Arts Commission	☐ Parks and Recreation Board
☐ Citizens Environmental and Neighborhood Advisory Committee	☐ Garland Youth Council **	☐ Plan Commission *
☐ Civil Service Commission	☐ Library Board	☐ Senior Citizens Advisory Committee
☐ Community Multicultural Commission	☐ Property Standards Board	☐ Unified Building Standards Commission

** Garland Youth Council has a separate application

FOR OFFICE USE ONLY

Ad Valorem Tax Status
Utility Account Status
CSO Suit/Claim Filed

Current

Current

Yes

No

Past Due

Past Due

Date Appointed

Appointed By

Date Notified

Disclosure Form Filed

Clerk Signature & Date

Courtney Vanover
5/5/22

Revised 05/2021

*North Texas Municipal Water District
*Texas Municipal Power Agency

Vanover, Courtney

From: Daniel, Brenda
Sent: Thursday, May 5, 2022 9:31 AM
To: Vanover, Courtney; Kurth, Christine
Subject: RE: Account Status

All good with Tax.

From: Vanover, Courtney
Sent: Thursday, May 5, 2022 7:44 AM
To: Daniel, Brenda <BDaniel@garlandtx.gov>; Kurth, Christine <CKurth@garlandtx.gov>
Subject: Account Status

Good morning,

I need to check the account status for the following please:

Gary Lynn Barnett
3810 Chicosa Trail

Thank you!

Courtney Vanover
City Secretary's Office
972-205-2406

Our Mission

We are committed to preserve public trust, deliver quality services, promote economic growth, protect our community and enhance the quality of life for the good of our city and our future.



GARLAND

Vanover, Courtney

From: Kurth, Christine
Sent: Thursday, May 5, 2022 8:13 AM
To: Vanover, Courtney; Daniel, Brenda
Subject: RE: Account Status

Good Morning

Here you go 😊

Thank you

Christine Kurth
Call Center Supervisor
972-205-2677
Email: CKurth@garlandtx.gov



GARLAND

From: Vanover, Courtney <CVanover@garlandtx.gov>
Sent: Thursday, May 5, 2022 7:44 AM
To: Daniel, Brenda <BDaniel@garlandtx.gov>; Kurth, Christine <CKurth@garlandtx.gov>
Subject: Account Status

Good morning,

I need to check the account status for the following please:

Gary Lynn Barnett---- Excellent/Current
3810 Chicosa Trail

Thank you!

Courtney Vanover

City Secretary's Office
972-205-2406

Our Mission

We are committed to preserve public trust, deliver quality services, promote economic growth, protect our community and enhance the quality of life for the good of our city and our future.



GARLAND

Vanover, Courtney

From: Dowl, Rene
Sent: Wednesday, May 4, 2022 3:30 PM
To: Vanover, Courtney
Subject: Application for Boards and Commissions
Attachments: Boards-and-Commissions-Application 040522.pdf

Courtney,

This applicant is interested in "outside" and City boards and commissions. Please note that we will have to invite him to the interviews for NTMWD and TMPA.

Thank you,

René

Eloyce René Dowl, TRMC, CMC
City Secretary
200 N. 5th Street
4th Floor
Garland, TX 75040
P: 972-205-2404
F: 972-205-2504
rdowl@garlandtx.gov
www.garlandtx.gov

ATTENTION PUBLIC OFFICIALS! A "Reply to All" of this e-mail could lead to violations of the Texas Open Meetings Act. Please reply only to the sender.

From [REDACTED]
Sent: Wednesday, May 04, 2022 3:15 PM
To: Dowl, Rene <RDowl@garlandtx.gov>
Subject: [EXTERNAL] Application for Boards and Commissions

see attached. I would be interested in The North Texas Municipal Water District, Texas Municipal Power Agency, or City boards and commissions.

--

Lynn Barnett
[REDACTED]



**GARLAND
CITY COUNCIL ITEM SUMMARY SHEET**

City Council Work Session Agenda

4. b.

Meeting Date: June 6, 2022

Item Title: Library Master Plan Implementation Update

Submitted By: Karen Archibald, Library Director

Summary of Request/Problem

Staff will provide a status update on the Library Master Plan accomplishments focusing on library programming, services and partnerships.

Recommendation/Action Requested and Justification

Council discussion.

Attachments

Library Presentation



GARLAND
LIBRARY



Garland Library **Master Plan** Status Update



GARLAND
LIBRARY

Status Update

1. Very Brief History
2. Library Programs and Collections
3. Breaking Down Barriers to Access
4. Library Without Walls
5. Library Partnerships



GARLAND
LIBRARY

Library Master Plan

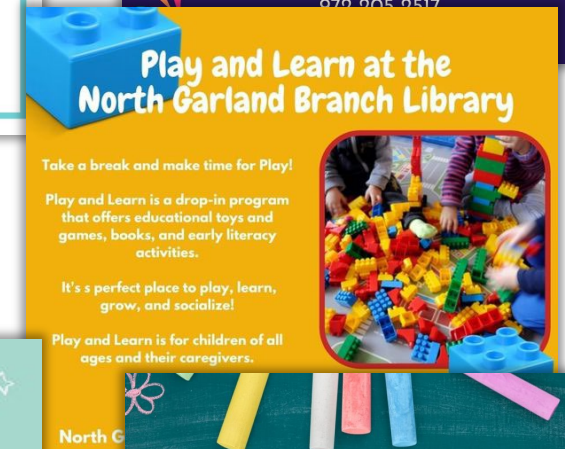
- Updated Plan was adopted by Council in February 2021
- Focus on People, Place, and Platform
- Strategic Plan for
 - Services to Children
 - Services to Adults
 - Services to Community
- Technology Plan
- Staffing Plan
- Facilities Plan



GARLAND
LIBRARY

Library Programs and Collections for Children

- Commitment to Early Literacy and School Readiness
 - Every Child Ready to Read
 - 1000 Books Before Kindergarten
 - **Family Place Library @ South Garland***
 - Hands-on play
- Skills Kits and WonderBooks
- Spanish language programming





GARLAND
LIBRARY

Family Place Library Program @ South Garland

- Grant through Texas State Library and Archives Commission (TSLAC)
- A Family Place Library is a center with a focus on
 - Early childhood information and Parent Education
 - Emergent literacy
 - Socialization
 - Family Support
- Core components include:
 - Collections of books, toys, music and media for babies, toddlers, parents, and caregivers
 - Specially designed children's area
 - Parent/Child Workshop
 - Partnerships with community agencies
 - Outreach
 - Programming for children, parents, and caregivers





GARLAND
LIBRARY

Library Programs and Collections for Teens

- Teen Advisory Board
- Expanded Programs
 - Middle Grade Makers
 - Teen After Hours
 - Robotics Programs
- Volunteer Opportunities
 - Valentines for Seniors
 - Teen Summer Volunteers Program

MIDDLE GRADE MAKERS
CREATE A MINIATURE
SOLAR-POWERED HOUSE

Students, 4th - 8th grade, will learn about an alternative energy source by constructing solar-powered paper houses.

2:30 p.m. Saturday, April 30
Walnut Creek Branch Library
3319 Edgewood Dr. Garland, TX 75042

To register for this program:
call 972-205-2585 or visit the library website
Library.GarlandTX.gov beginning April 16.



TEEN AFTER HOURS

Join us for a fun game of Library Mini Golf and snacks *after* the library closes.

Ages 13 - 17
Saturday, April 16 6:30 p.m.

Sorry, we're CLOSED

TEEN BUILD A BOT

MARCH 3, 2022
FROM 5:30 TO 7:30 P.M.
CENTRAL LIBRARY

Teens can have fun and learn about engineering while creating their own Art Bot! After construction, teens will use their bots to create a unique piece of art!

AGES 13-17
REGISTRATION REQUIRED
CALL 972-205-2517 BEGINNING FEB. 17.





GARLAND
LIBRARY

Library Programs and Collections for Adults

- Expanded Programs for Adults
 - Technology Skill Training classes in English and Spanish language
 - Citizenship seminars
 - English Conversation Class
 - Budgeting and Finance Workshops
 - Book-A-Librarian



RESUME DOCTORS

Need help with your resume?
Not sure where to start?

We have librarians that are willing to help!

Call 972-205-2501 to sign up for a free 30-minute session. We will walk you through filling out a resume template, proofread your current resume, or try to answer any other questions you have.



5 P.M. | FEB. 10 | CENTRAL LIBRARY

MASTERPIECE REDUX

Create your own masterpiece based on celebrated artist Vincent Van Gogh. Learn about Van Gogh's unique style in this creative painting lesson.

Registration is required and is limited to



Money Smart Workshop

Section One--Getting Ready to Own

Money Smart is a financial literacy program developed by the FDIC. It consists of 13 modules.

Today we will cover the first section of the Buying a Home module.



Click the link in the post text for access to this event.

6:30 P.M. | APRIL 20 | CENTRAL LIBRARY

Citizenship 101

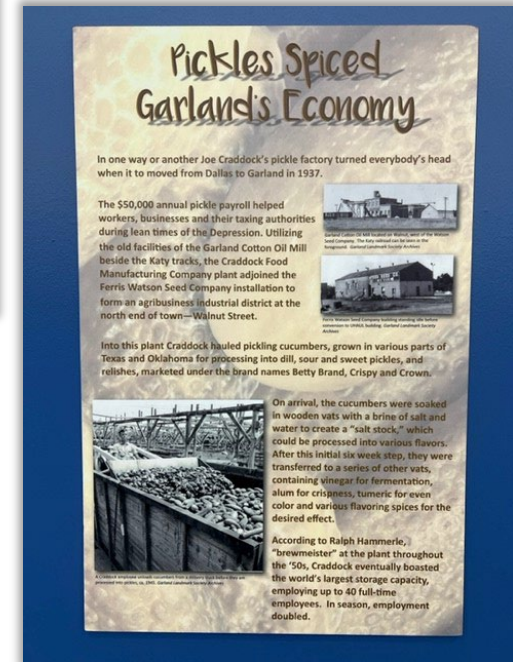
Learn about the citizenship process from a local immigration attorney!





Library Programs and Collections for Adults

- Heritage Museum Exhibitions at Central Library and South Garland
 - Expanded Spanish and Vietnamese language print and e-materials
 - Binge Boxes
- 





GARLAND
LIBRARY

Breaking Down Barriers to Access



- Fine Free Library!
- Hotspots for Garland residents
- Curbside Service
- Multilingual staff
 - Provide one-on-one assistance
 - Bilingual programming for children and adults
- Pilot Projects
 - Homebound Library e-Card
 - Student Library e-Card – July 2022

Administración de Archivos y Escritorios

Aprenda como administrar archivos mediante la exploración de las características básicas de Windows e interactuar con iconos de escritorio, programas de menú de inicio y archivos.

**3:30 p.m. Jueves, Enero 27
en la Biblioteca Central**

Participación en clases de computación a través de la biblioteca es gratis y están abiertas a todos los residentes adultos de Garland. Inscripción es requerida y empieza Jueves, Enero 13. Llame al 972-205-2502 para registrarse. Espacio limitado.



**Nicholson Memorial Library System
Garland, Texas**



GARLAND
LIBRARY

Breaking Down Barriers to Access: Bond Projects



Walnut Creek Branch Library

- Design Development
- Bid in 4Q2022
- Construction to begin in 1Q2023

Central Library

- Design Development
- Bid in 4Q2022
- Construction to begin in 1Q2023





GARLAND
LIBRARY

Breaking Down Barriers to Access: A Library Without Walls!



Freeman Elementary School's 4th
Grade Class



On-site visits include:

- GISD schools
- Harmony Schools
- Head Start and Even Start
- Vietnamese-American Community Center
- Garland Retired School Personnel

Events include:

- Big Art Day
- GISD Literacy Nights
- Dia de los Muertos
- Christmas on the Square
- Animal Shelter Grand Opening
- Business Expo
- Region 10 ESL event

Kiosks

- City Hall/Square
- Lon Wynn Park





GARLAND

LIBRARY

Partnerships

GISD

- Community and Family Engagement
- Early Literacy and ...
- Library Cards for students
 - Expand to private schools, homeschool groups, and Charter schools



Garland Chamber

- Small Business Information Sessions
- Business Expo



Dallas College

- Workforce Development Program (CARES)
- Coming Soon: ESL classes for adults
- Shoulders of Giants
 - Provide advanced STEM programs to high school students

We'll help you jump into a new career and we'll pay tuition!

A Dallas College and City of Garland Partnership

WHEN STUDENTS SIGN UP, THEY'LL RECEIVE:

- Training in a high demand career field
- Choice of fast-tracked programs
- Complete chosen career program in 6 months or less

STUDENTS WILL ALSO ENJOY:

- Personalized counseling to help you navigate through the college experience
- Job placement and job readiness services
- Computer and financial literacy help
- Online and face-to-face training
- No cost for tuition, textbooks, classroom supplies and materials

HOW DOES THIS WORK?
Submit your information online using the QR code to get started and be sure to choose "City of Garland" on question #9. We'll contact you and help guide you through each step of the process. The only requirement is that you are resident of the city of Garland, Texas.

To learn more, contact Alisa Jones at alisajones@dcccd.edu or 972-860-7026.



DALLAS COLLEGE **GARLAND**



INTRODUCTION TO MECHANICAL CAD

DR. STEVEN FOLAND WILL LEAD A SERIES OF **FREE** INTERACTIVE MECHANICAL ENGINEERING CLASSES FOR HIGH SCHOOL STUDENTS TO INTRODUCE COMPUTER AIDED DESIGN (CAD) AND MANUFACTURING TOOLS FOR MECHANICAL COMPONENTS AND SYSTEMS.

SATURDAYS 10:15AM-12:00PM

8-WEEK COURSE STARTS: SATURDAY, OCTOBER 2ND GARLAND CENTRAL LIBRARY

WANT TO LEARN MORE OR REGISTER?
VISIT: TSIGiants.org TO VIEW ALL PROGRAM OFFERINGS

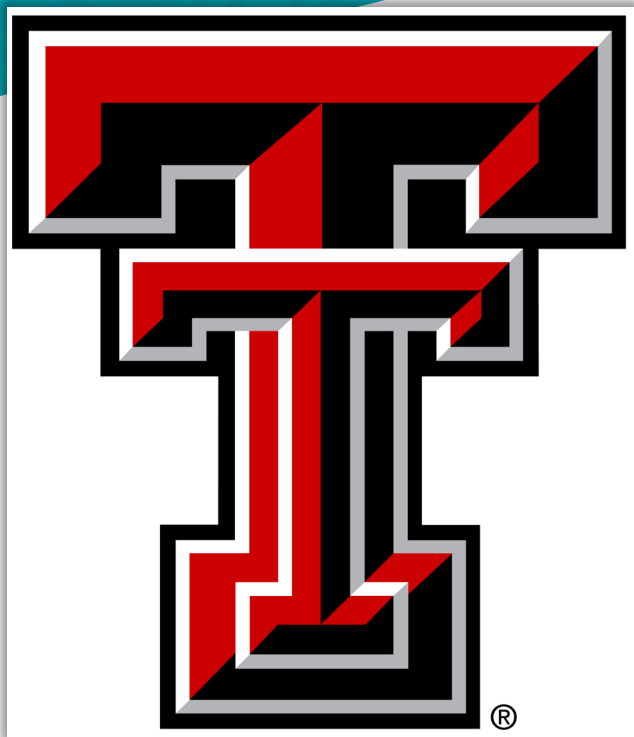


TSIG courses are offered in partnership with **GARLAND LIBRARY**

ADDITIONAL COURSES COMING:
WINTER - DC GRADING AND SHORING
SPRING - DALLAS DESIGN PROGRAMS



GARLAND
LIBRARY



New Partnership

- Official sponsor for the annual Library Summer Reading Program
 - Starts June 11
- Additional programs and opportunities are in the works!

SUMMER READING KICKOFF EVENTS

SATURDAY, JUNE 11

South Garland Branch Library :
4845 Broadway Blvd., 972-205-3933
11 a.m. to 1 p.m.

Find out if you have what it takes to survive on a deserted island by participating in activities like blowfish bowling, a pirate scavenger hunt, a beanbag toss, and more.

Central Library :
625 Austin St., 972-205-2517
2 p.m.

Watch the Moana and Maui dancers from Grace Hula Company perform, then take photos with the dancers. Children may also decorate their own Tamatoa crab shell.

North Garland Branch Library :
3845 N. Garland Ave., 972-205-2804
2:30 to 4 p.m.

Kick off summer with a Narwhal and Jelly Whaley Super Party! Make jellyfish sun catchers, narwhal horns, Narwhal and Jelly buttons, and narwhal origami and visit the create-your-own comic and bubble stations.

Walnut Creek Branch Library :
3319 Edgewood Dr., 972-205-2585
3 to 5 p.m.

Enjoy a carnival featuring a bounce house, face painting, and free ice pops.

Sponsored by:



GARLAND
LIBRARY

Questions?



**GARLAND
CITY COUNCIL ITEM SUMMARY SHEET**

City Council Work Session Agenda

4. c.

Meeting Date: June 6, 2022

Item Title: Digital Governance Update and Preview of the Customer Service Web Portal

Submitted By: Kevin Slay, Managing Director

Summary of Request/Problem

Brief overview of the new Customer Service Web Portal.

Recommendation/Action Requested and Justification

This new system will replace the current Customer Service Web Portal in the near future.

Attachments

Digital Government Overview

Web Portal Presentation

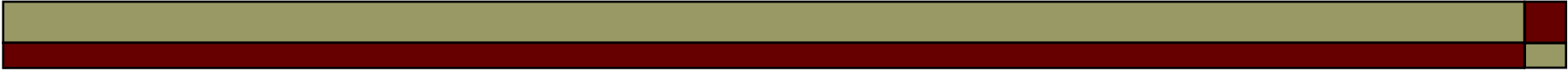


GARLAND

**INFORMATION TECHNOLOGY
SERVICES**

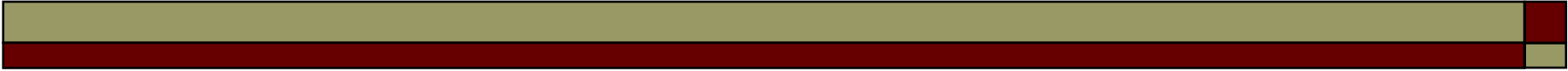
Digital Government Overview

Steven Niekamp, CIO



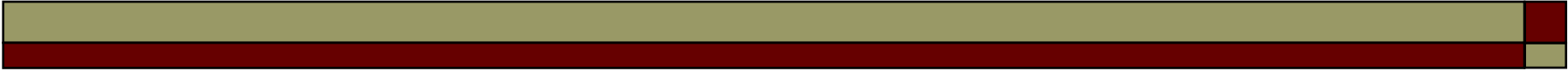
Digital Government

Improving the constituent experience by transforming delivery of government services from in-person, paper-based, and during business hours to include anywhere, digital, anytime.



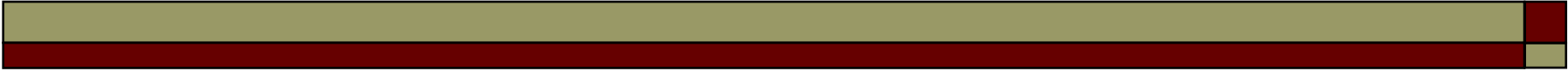
Objectives

- ❑ Improve constituent experience
- ❑ Reduce “friction” associated with government interaction; reduce burden
- ❑ Automate
- ❑ Increase operational efficiency
- ❑ Increase public participation
- ❑ Promote innovation



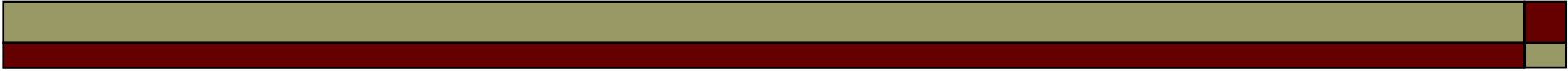
City of Garland Journey to Digital

- ❑ 2009-2010: Initial efforts to replace “end of life” Code Compliance software
- ❑ IT has promoted digital government opportunities for 10+ years as the software market has matured with digital capabilities
- ❑ Departments have added digital capabilities with projects approved by the ITB



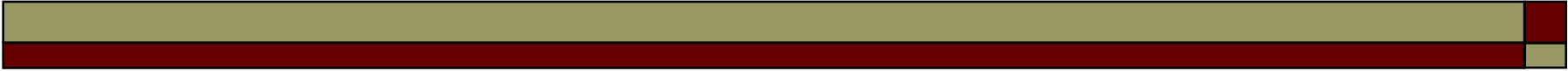
Initiatives Implemented

- ❑ Animal Services
- ❑ Building Inspection
- ❑ Code Compliance
- ❑ Cultural Arts
- ❑ Customer Service
- ❑ Economic Development
- ❑ Engineering
- ❑ Environmental Health
- ❑ Firewheel Golf
- ❑ GP&L
- ❑ Housing Agency
- ❑ Housing & Community Services
- ❑ Library
- ❑ eAssist Online & Mobile App
- ❑ Municipal Court
- ❑ Emergency Management
- ❑ Parks & Recreation
- ❑ Police Alarm Permits
- ❑ Sanitation
- ❑ Streets
- ❑ Enterprise eSignature



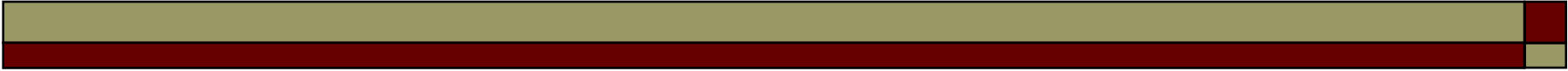
Active Initiatives (FY22 & 23)

- ❑ Building Inspection – portal enhancements
- ❑ Parks – venue management system with document mgmt and payment portal
- ❑ City Clinic – new EHR with a patient portal
- ❑ Streamlining Municipal Court workflow



Focusing on the Core

- ❑ Revitalizing core HR & Finance Systems
- ❑ Implementing Workday Human Capital Management (HCM) & Finance thru FY24
- ❑ Workday provides modern interface capabilities



Future

- ❑ Developing strategy and researching products for the development process (FY24 funding)
- ❑ Researching future eAssist platform
- ❑ Continue to advance digital initiatives



GARLAND

TEXAS MADE HERE

New Customer Service Web Portal



Overview

- Replaces the existing customer utility account management portal
- Provides a single sign on related to the utility customer account management system and payment processing
- Completely new look and enhanced features such as customer initiated service order requests, service issue reporting, graphing and general account changes
- Advanced Metering Infrastructure compatible



GARLAND
TEXAS MADE HERE

Landing Page



Login

Remember Me ☐

[Forgot your Password?](#)

[Create an Account](#)

Pay online with One Time Pay, no registration required

Pay Now

Garland Utility Services at your fingertips





GARLAND
TEXAS MADE HERE

Create Account

[Login](#)☐ Remember Me[Forgot your Password?](#)[Create an Account](#)

Create your account below

Mailing Zip Code

Choose Password

Account Number

Re-enter Password

Email

Secret Question

Secret Answer

[CREATE ACCOUNT](#)

GARLAND
TEXAS MADE HERE

CITY OF GARLAND
P.O. BOX 461508
GARLAND, TX 75046-1508
972.205.2671

ANYONE
1234 MY STREET
GARLAND TX 75040

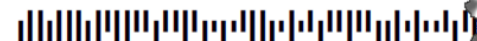
20220225000000000000000986690000999990



Account Number: 9866900-99999

Unpaid Balance Due Now	Current Charges Due 03/17/22	Total Amount Due*	P.A.I.D. Pre (Option)
0.00	210.50	210.50	

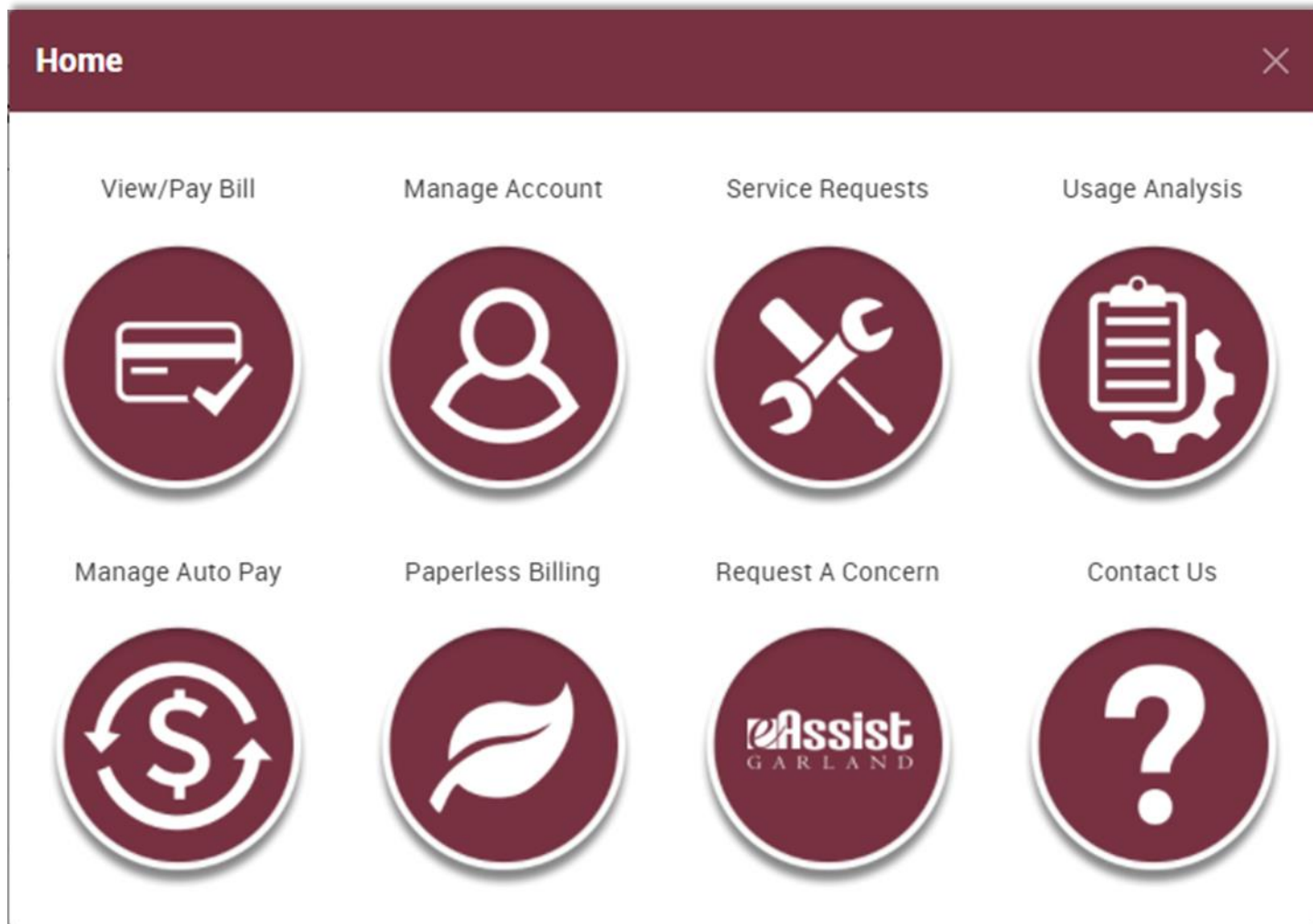
*A 5% late fee will be assessed on any unpaid balance





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Home Screen





Manage Account

6



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View / Pay Bill

View/Pay Bill



[Manage Bill Delivery](#)

Account# [REDACTED]

[Enroll in Paperless](#)

[View Latest Bill](#)

\$496.76 Paid on
1/31/2022

[Pay Bill](#)

[^ Hide History ^](#)

Filter By Entry Type:

All

From:

mm/dd/yyyy

To:

mm/dd/yyyy

[Filter](#)

Date	Type	Description	Usage	Period Ending	Total Usage	Due Date	Amount	Balance	Bill #	View
2/18/2022	Bill	58800008 - ER01 1900119810 - WRSP 1900145267 - WR01 - Rate Code Description	2032 kWh 0 gal 11800 gal	2/16/2022 1/25/2022 2/16/2022	2032 kWh 11800 gal	3/10/2022	\$374.06	\$374.06	15145437	View Bill
1/31/2022	Payment (Mail Payments)	Posted Mail Payments - Confirmation: 78844211					\$(496.76)			
		58800008 - ER01 1900119810 - WRSP	3036 kWh	1/18/2022	11800 gal					



Service Requests

Service Requests



Utility/Service Requests

[Make a new utility/service request](#)

	Search	From
Date/Time Created	Order #	Status
8/6/2020 10:34 AM	2008580	Completed
5/20/2020 1:16 PM	1987423	Completed
6/19/2019 12:24 PM	1896069	Completed

Utility/Service Request

Account

After submitting a request, a customer service representative will contact you between 24-72 hours.

Select Service Request

Service Date and Time

Preferred Date *

Preferred Time *

To

Comments, special instructions or arrangements

Generic Request

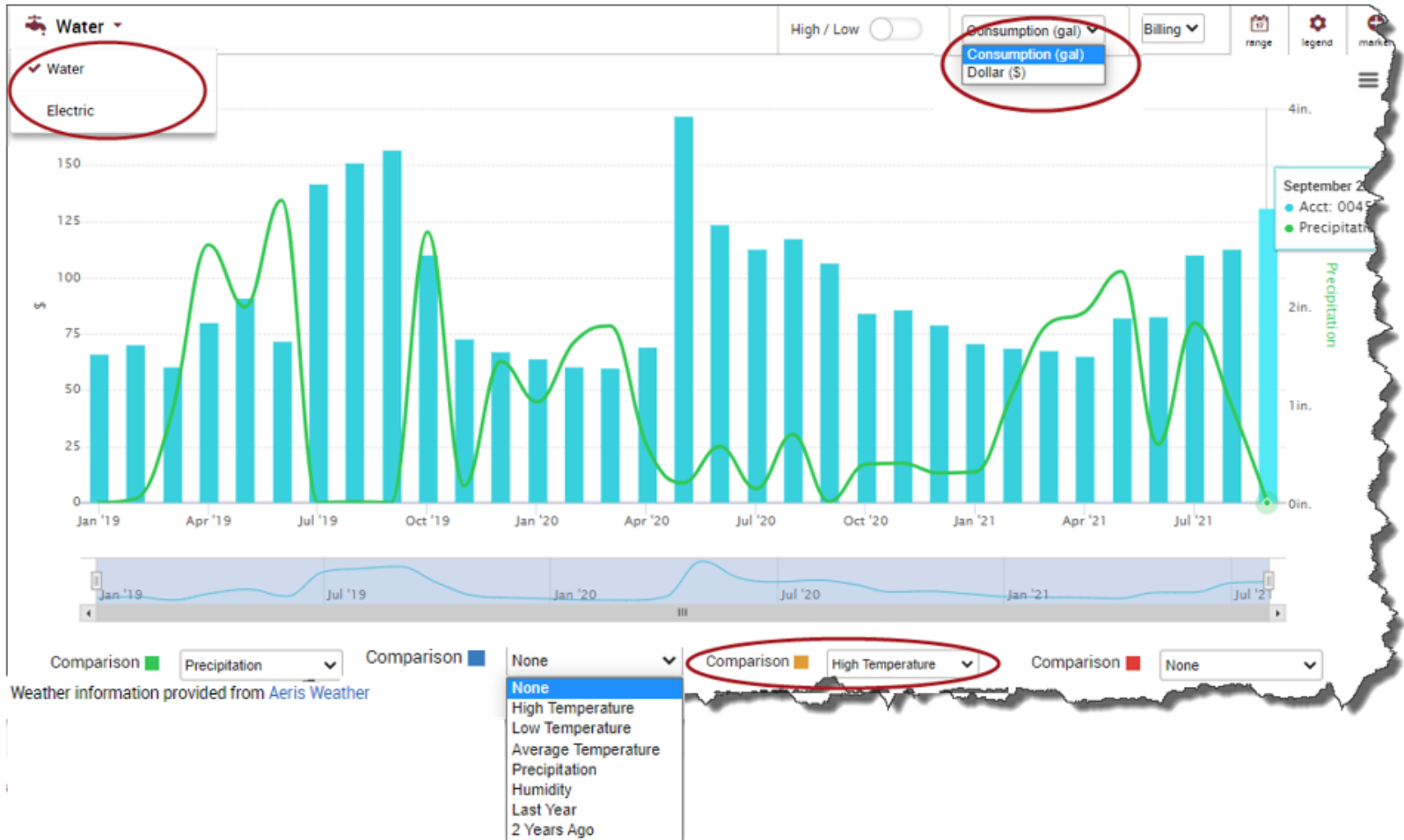
Request Energy Audit or Water Audit
Request for Xtra Haul
Request to Pull Asset
Request to Repair Asset
Request to Replace Sanitation Container
Request to Empty & Reset
Request to Set Asset
Request Payment Arrangement
Request Reread (Electric & Water)
Request to change mailing address \ phone number
Enter a Reading
Request Budget Billing

* Required



Usage Analysis

Usage Analysis





Paperless Billing

Paperless Billing



Manage Bill Delivery

Enroll in Paperless

Return to Paper Billing

 Search

Select accounts to enroll in Paperless Billing:

[Select All](#) | [Deselect](#)



Account# | [REDACTED]

☐

[REDACTED]
[REDACTED]
[REDACTED]

☐

Account# | [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Close

Update



Implementation Timeline

- Credit card payment processing and Customer Web Access will be unavailable end of work day June 9th
- The current Customer Information System will be placed in a read only status beginning Friday June 10th. All work will be performed manually until new system is online
- Staff will be working through the weekend to bring the new system online by the beginning of the workday June 13th
- The new Customer Web Access Portal is expected to be available for customer use by June 15th



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Questions ?



GARLAND
CITY COUNCIL ITEM SUMMARY SHEET

City Council Work Session Agenda

4. d.

Meeting Date: June 6, 2022

Item Title: Garland Senior Activity Center Project Update

Submitted By: D'Lee Williams, Recreation Director

Summary of Request/Problem

Staff will present options regarding the public input process and site analysis for moving the Garland Senior Activity Center project forward.

Recommendation/Action Requested and Justification

Staff is requesting the Council's direction regarding the Garland Senior Activity Center 2019 Bond Program project.



GARLAND
CITY COUNCIL ITEM SUMMARY SHEET

City Council Work Session Agenda

4. e.

Meeting Date: June 6, 2022

Item Title: Update on Windsurf Bay Park

Submitted By: Mitch Bates, Deputy City Manager

Summary of Request/Problem

Staff will provide an update on Windsurf Bay Park.

Recommendation/Action Requested and Justification

Council discussion.



GARLAND

City Council Work Session Agenda

Meeting Date: June 6, 2022

Item Title: Board and Commission Appointment

Submitted By: Courtney Vanover, Department Coordinator I, City Secretary

Summary:

Council Member Robert Vera

- Larry E. Dunn - Senior Citizens Advisory Board

Attachments

Larry E. Dunn



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CITY OF GARLAND
RECEIVED
MAY 05 2022

CITY SECRETARY

Application for City of Garland Boards/Commissions/Committees

Return completed application to City Secretary's Office, 200 N Fifth St., Garland, Texas 75040 | Email: RDowd@GarlandTX.gov

Please Type or Print Clearly:

Date: May 5, 2022

Name: Larry E Dunn

Phone: [REDACTED]

Address: 608 Trails Pkwy

Phone: [REDACTED]

City, State, Zip: Garland, TX 75043

Email: [REDACTED]

Resident of Garland for 16 years Resident of Texas for 40 years

✓ Dallas County Voter Registration Number [REDACTED] Garland City Council District Number 4

Have you ever been convicted of a felony? ☐ Yes ☒ No

Have you ever been convicted of a Class A misdemeanor? ☐ Yes ☒ No

Please list any experience that qualifies you to serve in the areas you have indicated.

Coordinator for the NCW "THE TRAILS 3 TOWNHOMES"; Retired

If you have previously served on a City Board or Commission, please specify and list dates of service.

List civic or community endeavors with which you have been involved.

Past Member "DALLAS COUNTY VOLUNTEER ORGANIZATIONS ACTIVE DISASTERS", Past Member "TEXAS SAR", Past member "INFORMATION TECHNOLOGY DISASTER RESPONSE CENTER"; Past Member "NORTH TEXAS RENEWABLE ENERGY

What is your educational background?

BS Management Engineer; Trained in Air Traffic Control, Business Development, Business Planning, Cyber Security, Disaster Preparedness, Ethics, Facilities Management, Logistics Management, Programs & Project Management, Zero Base Budgeting.

What is your occupational experience?

Retired from "LOCKHEED MARTIN - Business & Program Management"; Vietnam Veteran 10 Years :U.S. AIR FORCE - Air Traffic Controller & Management Engineer"

I hereby affirm that all statements herein are true and correct

Larry E. Dunn

Board or Commission of first, second and third choice:

☐ Board of Adjustment

☐ Garland Cultural Arts Commission

☐ Parks and Recreation Board

☒ Environmental & Community Advisory Board

☐ Garland Youth Council **

☒ Plan Commission *

☐ Civil Service Commission

☐ Library Board

☒ Senior Citizens Advisory Committee

☐ Community Multicultural Commission

☐ Property Standards Board

☐ Unified Building Standards Commission

** Garland Youth Council has a separate application

FOR OFFICE USE ONLY

Ad Valorem Tax Status

Current

Past Due

Date Appointed

Utility Account Status

Current

Past Due

Appointed By

CSD Suit/Claim Filed

Yes

No

Date Notified

Clerk Signature & Date

Courtney Vanover
5-5-22

Disclosure Form Filed

Revised 05/2021