



GARLAND
NOTICE OF MEETING
CITY OF GARLAND, TEXAS

Environmental & Community Advisory Board
Work Session Room of City Hall
William E. Dollar Municipal Building
200 N. Fifth Street
Garland, Texas
September 9, 2026
7:00 PM

A meeting of the Environmental & Community Advisory Board of the City of Garland, Texas will be held at the aforementioned location, date, and time to discuss and consider the following agenda items.

AGENDA:

1. APPROVAL OF MINUTES

- a. Approval of the June 10, 2026 Meeting Minutes**

2. PUBLIC COMMENTS

Persons who desire to address the Board on any item on the agenda are allowed three minutes to speak.

3. ITEMS FOR INDIVIDUAL CONSIDERATION

- a. Code Compliance Civil Enforcement Program**

Code Compliance staff will present an overview of the new civil enforcement program and complaint portal.

- b. Environmental and Community Advisory Board Bylaws Update**

Staff will present a necessary change to the bylaws regarding annual elections.

4. FUTURE AGENDA ITEMS

5. ADJOURN

NOTE: A quorum of the City Council may be in attendance and may or may not participate in the discussions of the Board.



GARLAND

MINUTES

The Environmental & Community Advisory Board of the City of Garland convened in regular session at 7:00 PM on June 10, 2026, in the Work Session Room at the William E. Dollar Municipal Building, 200 North Fifth Street, Garland, Texas, with the following members present:

Present: Catherine Haedge, Board Member
Lauren Bruns, Board Member
Sharonda Green, Board Member
Alba Torres, Board Member
Boa Vinh, Board Member
Bill Ingram, Board Member

Absent: James Dobbins, Board Member
Maria Borrinaga, Board Member

Staff Present: Chris Hoofnagle, Managing Director - Landfill, Staff Liaison
Oswaldo Rodriguez, Sanitation Director, Secretary
Sergeant St. Clair, Garland Police Department
Christine Kurth, Call Center Supervisor
Amanda Ellison, Call Center Supervisor
Michelle Stuyvesant, Environmental Outreach Coordinator

1. APPROVAL OF MINUTES

a. Approval of the March 11, 2026 Meeting Minutes

Motion was made by Vice Chair Ingram and seconded by Board Member Torres, to approve the minutes as presented. All voted in favor. Motion carried.

2. PUBLIC COMMENTS

Persons who desire to address the Board on any item on the agenda are allowed three minutes to speak.

3. ITEMS FOR INDIVIDUAL CONSIDERATION

a. Garland Neighborhood Police Officer Outreach

Members of the Garland Neighborhood Police Officer unit will speak about how officers perform community outreach.

Sergeant St. Clair of the Garland Police Department provided an overview of the Neighborhood Police Officer (NPO) Program and its community outreach efforts. The presentation included information regarding officer district assignments and the role NPO's play in building relationships within neighborhoods.

Discussion topics included:

- Partnerships with homeowners associations, apartment managers, and community organizations.

- Outreach programs such as National Night Out.
- Program successes in strengthening community trust and assisting criminal investigations.
- The department's private camera registry program, which identifies the locations of privately owned security cameras without providing direct access to camera footage.

Board Members discussed opportunities to increase awareness among apartment managers regarding NPO resources.

b. E-Assist Presentation

Staff from Garland's Customer Service Department will provide an overview of E-Assist.

Christine Kurth and Amanda Ellison, Customer Service Call Center Supervisors, presented an overview of the City's E-Assist program. Topics discussed included:

- How residents submit service requests through E-Assist.
- Anonymous reporting capabilities.
- Protection of customer identity throughout the reporting process.
- Status updates are provided as requests move through the workflow.
- Procedures for requests involving fees or requiring follow-up by City departments.

Board Members asked questions regarding anonymity and customer communications.

c. Garland Waste Wizard Presentation

Garland Sanitation Staff will provide an overview of the Waste Wizard and how residents can use it to reduce confusion about recycling.

Michelle Stuyvesant and Sanitation staff provided an overview of the Garland Waste Wizard program. The presentation demonstrated:

- How residents access the Waste Wizard through the City website.
- Searching materials to determine recyclability.
- Procedures for suggesting additional materials for review when items are not currently included in the database.

Discussion included:

- Recycling options for plastic bags through participating grocery stores.
- Public awareness of the Waste Wizard.
- Opportunities for ECAB Members to help promote the tool through neighborhood social media channels and community organizations.

d. Keep America Beautiful Community Appearance Index Presentation

Garland Sanitation Staff will present the Keep America Beautiful Community Appearance Index.

Sanitation staff presented information regarding Garland's participation in the Keep America Beautiful (KAB) Community Appearance Index program. Topics discussed included:

- The history and purpose of the KAB program.
- Community appearances and roadside audits were conducted by local volunteers.

- Development of community appearance scores and reporting to national databases.
- Use of audit results to support targeted improvement strategies throughout Keep Texas Beautiful.

Board Members discussed opportunities to utilize volunteers through Garland volunteer programs.

4. FUTURE AGENDA ITEMS

There were no items discussed.

5. ADJOURN

Vice Chair Ingram adjourned the meeting at 8:13 p.m.

Submitted By:

/s/ Sharonda Green

/s/ Oswaldo Rodriguez, Secretary